

Dragon Systems Press Information

Dragon Systems® Announces new Medical Dictation Software that cuts transcription costs in half

ZyDoc.com medical specialists Vocabularies for Dragon achieve accuracy comparable to medical transcriptionists

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NEWTON, Mass. – April 3, 2000 -Dragon Systems, Inc. of Newton, Mass., the worldwide speech recognition leader, announced today that Dragon NaturallySpeaking Medical Suite Version 4.0 now has available a complete new family of vocabularies for medical specialists. ZyDoc.com has introduced a comprehensive family of 17 new medical Vocabularies for the Dragon Medical Suite built using ZyDoc's leading language model technology. The specialist vocabularies include the special terminology of each specialty such as Orthopedics or Cardiology and updated medicines. Officials of ZyDoc.com of Hauppauge, NY, say the new ZyDoc® Vocabularies are so robust they can be used by more than 50 different health care specialties.

The ZyDoc.com Vocabularies greatly reduce physician startup time to add their unique vocabulary and they produce more accurate and fully compliant documents. With minimal training and only a few days usage, speakers can achieve accuracy comparable to skilled medical transcriptionists when used in combination with Dragon NaturallySpeaking Pro 4.0 and Pentium III processors. Dr. James Maisel, Founder and President of ZyDoc.com says, "The ZyDoc language models not only include the terminology, correctly spelled and formatted according to medical transcription standards, but they include trigrams and probabilities specific to each profession. Each vocabulary is constructed using carefully gathered and analyzed data from actual dictated text in each specialty. The result is high performance that saves both time and money for the physician."

The ZyDoc results are substantially better than that produced by individuals adding their own vocabularies because the ZyDoc language models include trigrams and probabilities based on a large number of professionals in each field. Spelling and formatting have been carefully researched and validated for standards compliance so typing and formatting errors are eliminated.

The medical specialty vocabularies are available through Dragon resellers and ISVs, from Norcom authorized dealers and from ZyDoc's Website, www.zydoc.com. Sold separately as an add-on to the Dragon NaturallySpeaking Medical Suite, the ZyDoc Speech Medical Vocabularies are \$495 MSRP.

Dragon's Medical Suite is an enhanced version of the widely acclaimed Dragon NaturallySpeaking Pro speech recognition software. Dragon NaturallySpeaking Medical Suite includes an extensive medical vocabulary and other features designed to increase productivity for health care professionals. Doctors, interns, nurses, diagnostic professionals, medical transcriptionists, office administrators and others in the health care profession can create patient encounter records, referring physician correspondence, operative reports, patient outcomes, and other electronic medical documents.

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Users can dictate directly into most applications, including Microsoft® Word and Corel® WordPerfect® , as well as custom medical applications such as Talk Technology's radiology application. Health care professionals who need to dictate on the move can use the Dragon NaturallyMobile™ pocket-sized digital recorder or Norcom's 2500 series recorder to create documents anywhere.

Dragon NaturallySpeaking Medical Suite Version 4.0 incorporates significant advancements, including a dramatically increased active vocabulary size, significantly reduced training time, speech commands for the Internet, and the ability to take advantage of new instructions for enhanced performance on both the Intel® Pentium® III and the new AMD® Athlon™ processors.

ZyDoc and Dragon have created a cooperative marketing alliance. "The power of the combination of Dragon and ZyDoc technologies in specialty medical practices is so important to helping medicine solve its problems of developing electronic medical records, that Dragon and ZyDoc have agreed to work together in getting the message across" says Janet Baker, Chairperson of Dragon Systems. "In this alliance, ZyDoc licenses Dragon NaturallySpeaking Pro for inclusion in their new ZyDoc Speech™ Medical Solution", which also includes their ZyDoc Speech Medical Vocabularies, a Microphone and annual support. The ZyDoc Speech Medical Solution is available through the ZyDoc Web site for \$1195.

Under separate announcement, ZyDoc.com is also introducing an Internet Medical Transcription service called ZipDOC™, which uses the ZyDoc Speech Medical Package that includes Dragon NaturallySpeaking Pro 4 on their transcription stations. The new service is targeted at physician offices that do not have the PC power needed for speech recognition by each physician in the office. ZipDOC services start at \$99/month for 4 hours of automatic transcription. The SelfService option includes a copy of Dragon Medical Suite and ZyDoc Vocabularies for use with Pentium IIIs in the office.

Safe Harbor Statement under the Private Securities Litigation Reform Act of 1995

The statements contained in this release that are not historical facts, such as those concerning future plans or objectives relating to the products or services to be offered, the timing associated with such offerings and the performance of such new products and services, are forward-looking statements that are subject to risks and uncertainties. Actual results could differ materially from those set forth in the forward-looking statements. Among the factors that could cause actual future results to differ materially are competitive pressures, risks associated with rapid technological change, the availability of compatible hardware and software applications and the acceptance of Dragon Systems, Inc. and ZyDoc.com Corporation's products and services in the marketplace.

About Dragon Systems, Inc.

Dragon Systems, Inc. is a worldwide leader in PC speech recognition. Dragon Systems develops and markets high-performance, cost-effective speech and language technology that, in multiple world languages (including American English, British English, French, German, Italian, Dutch, Spanish and Japanese), enable users to create text, issue commands, enter and access data simply by speaking. The company also licenses technology worldwide through developers, distributors, resellers, OEMs (Original Equipment Manufacturers) and ISVs (Integrated Software Vendors). Dragon Systems ports its technology across multiple operating systems and hardware platforms — from hand-held devices and PCs to workstations, and is pursuing leading-edge research and development projects for computer and telecommunications applications. Since introducing Dragon NaturallySpeaking, the first large vocabulary continuous speech recognition system able to create general purpose text, in 1997, the Company has received over 100 major industry awards worldwide. A global market leader, Dragon Systems is the #1 speech software market leader for U.S. retail sales. (PC Data, 1998, 1999)

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Founded in 1982, Dragon Systems has its headquarters in Newton, Massachusetts. It has European subsidiaries in Munich, Paris and in Marlow near London, and additional research laboratories in Cheltenham, England (Dragon Systems GmbH, Dragon Systems France S.A.R.L., Dragon Systems SA, Dragon Systems UK Ltd, and Dragon Systems UK Research & Development Ltd, respectively). Dragon Systems also has a subsidiary in Tokyo, Japan. Dragon Systems can be found on the World Wide Web at: www.dragonsys.com or www.naturalspeech.com.

About ZyDoc.com

ZyDoc.com is a business to business Internet vertical portfolio company offering specialty based electronic messaging services to mobile Professionals via the Internet. The transcription services save time and money for highly paid professionals by automating typing and replacing handwriting. The company achieved "breakthrough" accuracy for speech-to text in a broad range of vertical specialties using award-winning software built with proprietary tools and content. The cutting edge ZipDoc Internet Transcription Service offers substantial cost reductions and more rapid turnaround compared to legacy transcription services. ZyDoc is committed to being the world leader in language models that achieve the most accurate speech recognition for speech to text. ZyDoc.com is a privately held Corporation located in the NY Metro area. ZyDoc's founder, James Maisel, M.D. is a board member of CPRI (Computer-based Patient Record Institute), prior Chair of HOST (Healthcare Open Systems and Trials) and a member of ANSI ISO TC215 Medical Informatics Committee. In addition to Sickbay.com, ZyDoc has alliance or partnering arrangements with IBM, Olympus, Dragon and Norcom Electronics.

ZyDoc's Web site is www.zydoc.com

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