



ZyDoc Medical Transcription Provides Customized Transcription Workflow Solution for Consolidated Services Group (CSG)

ZyDoc Medical Transcription announced today that it has signed a contract to provide customized web-based transcription services for Consolidated Services Group (CSG), an industry leader in medical claims management in New Jersey, Pennsylvania, and New England.

Hauppauge, NY ([PRWEB](#)) September 9, 2009 -- ZyDoc Medical Transcription announced today that it has signed a contract to provide web-based transcription services for Consolidated Services Group (CSG), a leading medical claims management company headquartered in Pennsylvania, with offices in New Jersey and Connecticut. ZyDoc's customized workflow solution for CSG solved their challenge of providing their customers with fast and accurate web-based medical transcriptions of Medical Director Reviews. Under the terms of the contract, ZyDoc provides a full range of customized e-transcription services for CSG. These services include the design, programming, training, and support for the technical infrastructure as it relates to dictation and transcription for independent medical evaluations in all medical specialties.

With the CSG contract, ZyDoc continues to expand its web-based service offerings to large and mid-sized organizations that require a customized enterprise-level transcription solution integrated with other systems. The web-based, workflow-enhanced enterprise platform is secure, robust, scalable and accessible from multiple locations and dictating authors, and handles documents with data merge, audio and transcription.

"We are pleased that CSG has selected ZyDoc's award-winning web-based platform to meet CSG's medical transcription service needs," states James M. Maisel, M.D., Chairman of ZyDoc. "Our technical team has done an outstanding job of analyzing CSG's requirements and providing a customized transcription workflow solution including the design, programming and interface with MEDLOGIX®, CSG's proprietary Medical Utilization Management software system. CSG is now able to monitor all of their Medical Advisors work in real time with ZyDoc's web-based TrackDoc job-tracking system and automatically reinsert these notes into their MEDLOGIX® system as we have done with numerous EMR systems."

"ZyDoc has done a remarkable job of accurately assessing our needs and designing a customized application to meet our business requirements," states John Miller, RN, BA, CPUM, Senior Vice President/Utilization Management Officer for Consolidated Services Group, Inc. "ZyDoc was able to support our transcription needs immediately. With the help of a rapid prototype and their suggested solutions based on our requirements, we were quickly able to finalize our workflow and interface solutions. ZyDoc delivered this in record time and continued to work with us on training and support. Their transcription work has been on time and excellent in quality. In combination with our MEDLOGIX® system, we can now offer our customers a more effective service solution."

About [ZyDoc Medical Transcription](#)

Founded in 1993, ZyDoc is a full service, e-transcription (electronic transcription) company featuring HIPAA-compliant web-based records, e-signature, faxing, and legacy integration solutions. Physicians, transcription companies, and hospitals use these services and our software to produce, organize, and distribute multi-specialty patient documentation. ZyDoc solves the PC literacy, data entry bottleneck, implementation, and cost issues that plague other clinical documentation and EMR companies. The company uses award-winning



technology, workflow enhancements, and the Internet with ASP applications. In 2004, ZyDoc was ranked third nationally in medical transcription by the Medical Records Institute and has also won awards from the medical informatics, speech recognition, and software industries. The technology platform is augmented by 24-hour U.S.-based support through the ZyDoc Operation Center. ZyDoc features unsurpassed highly accurate documents ensured by measurement, continuous quality improvement, and backed by a staff of U.S.-based level II and III transcription editors, proofreaders and a quality assurance team.

About Consolidated Services Group:

Consolidated Services Group, Inc. ("CSG") has more than 25 years experience in the Medical Claims Management industry, and provides Managed Care, Utilization Review, as well as a proprietary PPO to auto liability, workers' compensation and group health insurers. All services are delivered through its unparalleled integration technology platform, MEDLOGIX®. This proprietary technology bridges the communication gap between payors and providers. It creates a seamless, web-based platform through which all processes flow through one integrated system. Consolidated Services Group, Inc. services a significant number of the industry's largest Auto and Property and Casualty Carriers and maintains a website at www.CSG-inc.net.

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